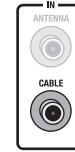




# Instructions for CableCARD™ Installers

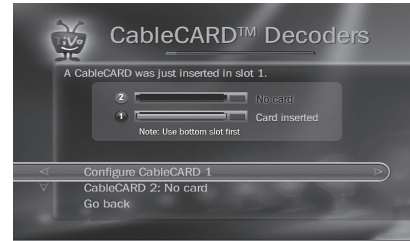
Please save this sheet and present it to the installer upon arrival.

For installation help and more information, visit [www.tivo.com/cablecard](http://www.tivo.com/cablecard).

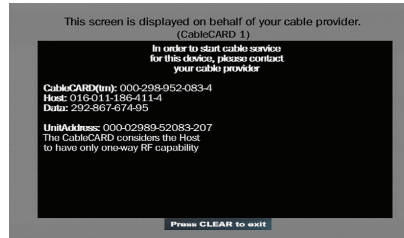


- 1 Confirm that the Coaxial RF cable from the wall is plugged directly into the **CABLE IN** jack on the back of the TiVo® Series3™ HD Digital Media Recorder (DVR). Also, make sure the TiVo DVR is **POWERED ON**.
- 2 Write down the serial number (or other information that the cable provider may need) of each CableCARD decoder.
- 3 Turn on the TV. Make sure that the correct TV input source is selected, so you see video from the TiVo DVR. (If you're not sure, press the TiVo or GUIDE button on the TiVo® remote control to display a DVR screen.)
- 4 Insert the first CableCARD decoder into **slot 1 (the bottom slot)** on the back of the TiVo DVR. Make note of which card is in this slot. The CableCARD Decoders screen appears.

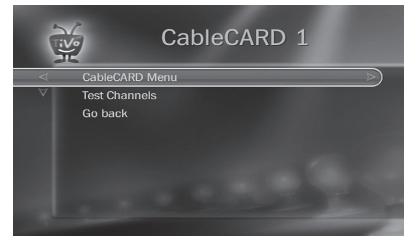
If you **DON'T** see the CableCARD Decoders screen, follow the on-screen instructions until you do. (Guided Setup is in progress.)



- 5 The CableCARD MMI screen appears automatically a few minutes after a CableCARD decoder is inserted. This screen provides data that you may need to activate the CableCARD decoder. When you are finished, press CLEAR on the TiVo remote to dismiss this screen. See the note (📄) below.



- 6 Call the cable company to activate or initialize the card.
- 7 Select **Configure CableCARD 1** from the CableCARD Decoders screen, then select **Test Channels** to verify the card has been activated. Note: Performing a Channel Scan is not necessary.



- 8 Insert the second CableCARD decoder into slot 2 (the upper slot) and repeat steps 4 through 7.



If you lose your place, press the TiVo button on the remote. From the **TiVo Central**® screen, select **Messages & Settings**, then **Settings**, then **Remote, CableCARD, & Devices**, then **CableCARD Decoder**. To view the CableCARD MMI screen, select the card from the CableCARD Decoders screen, then select **Configure CableCARD**, then **CableCARD Menu**. If pressing the TiVo button does not take you to TiVo Central, remove one CableCARD decoder and re-insert it to display the CableCARD screens.

## Instructions for the customer

Here's what you need to do before and after the cable installer visits your home.

**Contact your cable provider before attempting any self-installation.** CableCARD decoders are not necessarily interchangeable with other devices.

### Before the installer arrives...

Connect your TiVo DVR to your TV and your cable source (the Coaxial RF cable coming out of the wall). See the **Start Here poster** for help.

For the purposes of CableCARD installation, it doesn't matter whether you finish the DVR's on-screen Guided Setup before installation.

### After the installer leaves...

Once your CableCARD decoders are installed, you'll need to finish on-screen Guided Setup (if it's in progress), or repeat Guided Setup to ensure that the TiVo DVR is set up for your digital channels.

To repeat Guided Setup, press the TiVo button on the remote to go to the **TiVo Central**® screen. Select **Messages & Settings**, then **Restart or Reset System**, then **Repeat Guided Setup**.

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